

Thank you for scheduling with our office.

If you are a current patient and just need to update your information (this is needed every year):

- Please complete the forms attached. (please note there is a consent for a minor form as well as PT/OT benefit form included – if they do not apply you do not need to complete them)
- Please arrive to your appointment between 10-15 minutes early with these forms completed, your insurance cards and photo id.
- Also be sure to bring your co-pay at this time.
- If you have had any diagnostic studies performed such as x-rays, MRI's, EMG's, etc **you MUST bring in the copies of these tests at the time of your appointment as well as a CD of the images.**
 - Failure to do so may result in your appointment being rescheduled or these tests may need to be repeated.

If you need to reschedule your appointment, please call our office at **419-427-1984**, press **224**.

If you have any questions please feel free to call. Thanks and have great day.

Please be sure to check out our new patient portal by clicking on the blue patient portal button at the top right of the website.

- On the portal you can request appointments and pay your bills online. Check it out today!

Thank you

Northwest Ohio Orthopedics and Sports Medicine



Patient Information (Please print and use in pen)

Legal Last Name:	Legal First Name:	Middle Name:	SSN:
Mailing Address:	City:	State:	Zip:
Preferred Contact Phone Number:	Cell Phone:	Other Phone:	Gender: <input type="checkbox"/> M <input type="checkbox"/> F Status: <input type="checkbox"/> Married <input type="checkbox"/> Single <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced
Date of Birth (mm-dd-yyyy):	Date of Injury/Onset:	Work Related: <input type="checkbox"/> Yes <input type="checkbox"/> No	Auto Related: <input type="checkbox"/> Yes <input type="checkbox"/> No
If Medicare, are you currently residing in a Skilled Nursing Facility: <input type="checkbox"/> Yes <input type="checkbox"/> No Name of Facility: _____			
If you are Medicare, have you received Physical, Occupational, or Speech Therapy services since the beginning of the year? <input type="checkbox"/> Yes <input type="checkbox"/> No If so, do you know if you have exceeded the Medicare cap? <input type="checkbox"/> Yes <input type="checkbox"/> No			
If Medicare, are you currently receiving Home Health Services: <input type="checkbox"/> Yes <input type="checkbox"/> No Type of service: _____ If yes, Name of Agency: _____ Date of Last Service: _____			

Physician Information

Primary Care Physician (PCP):	City/State of PCP:	Physician who referred you here: City/State of Referring Physician:
May we send medical information to your PCP? <input type="checkbox"/> Yes <input type="checkbox"/> No		Preferred Pharmacy & City/State of Pharmacy:

Employer Information

Employer:	Employer Phone:	Employment Status: <input type="checkbox"/> FT <input type="checkbox"/> PT <input type="checkbox"/> Self <input type="checkbox"/> Retired <input type="checkbox"/> Student <input type="checkbox"/> None
Address:	City:	State: Zip:

Responsible Party (For Minors and/or Dependents for Insurance Purposes)

If Minor, Does child live with: <input type="checkbox"/> Both Parents <input type="checkbox"/> Mother <input type="checkbox"/> Father <input type="checkbox"/> Other _____		
Mother's Legal Name:	Home Phone:	Address (if different):
Date of Birth:	SSN:	Employer:
Father's Legal Name:	Home Phone:	Address (if different):
Date of Birth:	SSN:	Employer:

Emergency Contact

Contact Name:	Phone:	Relationship:
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Health Care Primary Insurance

Name of Insurance:	ID #:	Group #:	Co-pay:
Policy Holder:	Date of Birth (mm-dd-yyyy):	SSN:	
Employers Name:	Relationship to patient: <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/> Other _____		

Secondary Insurance

Name of Insurance:	Policy or Claim #:	Group #:	Co-pay:
Policy Holder:	Date of Birth (mm-dd-yyyy):	SSN:	
Employers Name:	Relationship to Patient: <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/> Other _____		

Authorization: I, with my signature, authorize Northwest Ohio Orthopedics and Sports Medicine, Inc. (NWO) to provide medical care for me, or to this patient for which I am the legal guardian. I also authorize NWO to furnish information to the identified insurance carrier(s) for prior authorization, pre-certification, or payment of health care services. This information may include claims, copies of medical information, faxes, and phone calls concerning care provided or proposed. I shall assign all payment for these services to NWO realizing I am personally responsible for the charges incurred, including items determined to be non-covered. I authorize NWO and/or any entity authorized by my healthcare provider, including those using automated dialing systems, automated messages, email, text messaging or other electronic communication to contact me for any reason by using any telephone number, email address and/or mailing address provided.

I also acknowledge that I have been given or have been offered a copy of the "Practice's" privacy policy as required by law. I request the following restrictions be placed on the "Practice's" use and/or disclosure of my health information (leave blank of NO).

Patient/Guardian: _____ Date: _____



Northwest Ohio Orthopedics & Sports Medicine, Inc.

FINANCIAL POLICY

Regarding Your Insurance:

Our office participates in a variety of insurance plans, and we will submit all claims to those carriers. We make every effort to get claims paid; however, please remember that your insurance policy is a contract between you, your employer, and your insurance company. Any balance remaining after the insurance has paid (i.e. co-pay, co-insurance, non-covered benefits, exclusions, etc.) **is the responsibility of the undersigned responsible party.** If NWO is not in your insurance plan, **the undersigned responsible party is responsible for all charges.** If you do not have insurance, a payment plan must be arranged, prior to treatment, with our Financial Counselor. Partial payment for self-pay patients is required at the time of the initial visit.

In an effort to minimize insurance errors and maximize insurance payment, please bring your most recent insurance card(s) with you to every visit. **Co-payments are to be paid at the time of your visit.** In the event we receive payment from your insurance company for services you have paid for, a refund will be made to you in a timely manner.

Payment Information:

We accept cash, check, and credit/debit card payments. Credit cards and/or checks can be “kept on file” for your convenience. This information is securely stored by an authorized vendor. Notification will be given before a payment transaction is performed. If you are unable to pay your balance in full, a payment plan arrangement can be made or you can sign up for CareCredit with the option of no interest financing. Contact our Financial Counselor at 419-427-3116 for more information. These options will lessen the possibility of your account being sent to a collection agency because of non-payment. A fee of \$30.00 will be applied and collected from your account if payment is returned non-paid.

Past Due Accounts:

If your balance is not paid in a timely manner, we reserve the right to forward your account to an outside collection agency or attorney. A 10-day notice prior to sending your account to a collection agency will be mailed to you.

Orthopedic, Family Medicine, Chiropractic, Podiatry and Pain Management No-Show Fee:

Missed or non-cancelled appointments will result in a \$25.00 no-show fee. Chiropractic appointments must be cancelled within 24 hours of scheduled appointment.

Imaging No-Show Fee:

Cancellation within 24 hours prior to a scheduled MRI or CT will be subject to a \$50.00 no-show fee.

Durable Medical Equipment:

If you need to return a product, and you are the original purchaser, you need to do so **within 10 days of receiving**. All products must be returned in its original packaging with all instructions and parts. The product must be in new condition. We reserve the right to refuse any product not in new condition for health safety reasons. There is a 30% restocking fee on all returns. Upon notification that the product has been returned in new condition, a credit will be issued to your account less the restocking fee. For product exchanges, upon receipt of the returned product we will credit your account minus the 30% restocking fee if a product needs to be exchanged. This charge will be waived if NWO made the mistake in providing you with the wrong product.

FMLA, Disability, and Drug Company Assistance Forms:

Any patient needing forms filled out by our office will incur a one time \$15.00 fee per form. Payment for this service is due at the time of drop-off or pick-up.

Patient Name: _____

Signature of Responsible Party

Date

Printed Name of Responsible Party: _____

Relationship to Patient (e.g., self, parent/guardian): _____

PHYSICAL THERAPY & CHIROPRACTIC INSURANCE BENEFITS

It is essential that you understand your insurance benefits as they relate to physical/occupational therapy. insurance may have provisions within the policy that include such things as visit limits, monetary maximum authorization and pre-certification requirements. Your insurance may combine benefits along with other the such as chiropractic and speech therapy; reducing the number of visits available to you. Durable medical equi (DME's, i.e. braces, splints, etc.) may also require prior authorization from your insurance separate from physical therapy treatments. It is your responsibility to know your benefits and limitations as it is a contract be you, your employer, and insurance company. **You will be financially responsible for services not cover your insurance or if you exceed your maximum benefits.**

Please contact your insurance company prior to services to obtain your benefit information. There is usually a number on the back of your insurance ID card to call for benefits. We have provided a template on what to a benefits specialist at your insurance company. Please write and/or circle appropriate answer.

Patient's Name _____ Subscriber Name _____ Signature _____
Insurance _____ Subscriber ID _____ Date: _____

Is NWO In-Network? Yes No Services provided in a Physician's Office (NWO's Tax ID: 34-1963354)

Therapy Benefits:

Are physical, occupational, and chiropractic benefits combined? Yes No

Number of physical therapy visits allowed per year? _____

Number of occupational therapy visits allowed per year? _____

Number of chiropractic visits allowed per year? _____

Prior authorization for services required prior or during therapy? Yes _____ No _____

Have you received any therapy during the current year? Yes _____ No _____

Is there a dollar amount maximum for therapy visits per year? Yes - \$ _____ No _____

Therapy Co-pay? Yes - \$ _____ No _____

Does a deductible need to be met? Yes - \$ _____ No _____

Therapy Co-Insurance? Yes - \$ _____ No _____

Is there a limit to the number of therapy units per day? Yes - # _____ No _____

Prior authorization required for any DME? Yes _____ No _____

Is there a limit to the number durable medical equipment (DME) given? Yes _____ No _____

Other Notes _____

Please mail / fax this form to NWO, Attn: Case Mgm., prior to your first or next visit. Fax: 419-427-3020.

Thank you for taking the time to be knowledgeable about your benefits. This will help ensure claims are paid quickly, effectively, and you are not surprised as to what your benefits entail.